



Who are we?

CTSW is an established Salisbury charity that focuses on providing door-to-door transport for people who would otherwise find it difficult to get out and about.

A huge factor in reducing the quality of life for elderly and disabled people is not being able to get around. Many cannot afford taxis or reach buses and have no other means of



transport available. **CTSW** provide a lifeline and help relieve the loneliness and isolation of those unable to get out and about from their homes. We make it possible for them to do the things that most of us take for granted, trips to the shops, an appointment at the hairdressers, the doctors or simply visiting family and friends.

Without us, many people would be confined to their homes. The majority of people we help are elderly, frail or disabled, we always endeavour to help anyone in genuine need.

Our Services

Weekly 'Car Scheme'

Scheduled 'Shopper Buses'

Organised 'Trips & Days Out'

Self or Driver 'Minibus Hire'

Amesbury 'Hoppa'

Call us for further information



Community Transport South Wiltshire

c/o Wiltshire Council Depot, Stephenson Road
Churchfields Industrial Estate
SALISBURY SP2 7NP

telephone: 01722 410 123

email: salisbury-ct@btconnect.com

Registered Charity No: 1056226



Volunteer

Community Transport



Retired, have some spare time,
enjoy meeting people, could you
help others get out and about?



Community Transport South Wiltshire



'What we do'

CTSW has been operating a 'Car Scheme' in and around the City of Salisbury for over twenty years. The Car Scheme provides a door-to-door transport service between Mondays and Fridays. Bookings for our 'Car Scheme' could be for a doctor or hospital appointment, a trip to the shops or to simply visit family or friends.

All our car drivers are volunteers, wonderful volunteers that have given up their own spare time, helping to make it possible to do the things that most of us take for granted. Our members are able to get in and out of a car, even those in a wheelchair, so it is not a demanding role. All it needs is a supporting arm and a little patience. In return you get the enjoyment and satisfaction of knowing you are doing something that is truly valued.



Volunteer driving is rewarding, sociable and flexible, the rewards far outweigh the effort put in, driving for us is more like giving a friend a lift. If you enjoy meeting people and can spare a few hours, a day or a few days, we would love to talk to you, you can drive as frequently or infrequently as you wish.

We do need more volunteer drivers with their own car to help us meet the growing demand for our services. You can change someone's life today.



'How does it work?'

At CTSW our car booking system could not be any easier. A member of our 'Car Scheme' calls our designated number (**01722 410123**) telling us who they are, the date they require a booking and the time they need to be at a destination and a pick-up time is arranged. Some examples of destinations could be a doctors, hairdressers, day centres, the shops or to a place of interest.



There will normally be someone available to answer calls at our offices between 09:00am & 12:00 noon, Monday to Friday. Outside of these times members can leave a message and staff member will call back the following working day.

Car jobs are posted to drivers each week in advance, details of each job will include where to pick-up from, pick-up time, and the time to be at the destination. A member may also have booked a return journey with us, this maybe carried out by a different driver.

At the end of each month we send you a mileage claim form. You simply fill in the mileage for each job and return the form, we even provide a stamped address envelope. Once we receive and process all claims, expenses are paid directly into your bank, so you won't be out of pocket.



'What next?'

If you would like to find out more call and speak to one of our helpful and friendly team. We will discuss how much of your time you will be happy to offer to us. Additionally we will require details about your car, driving license and car insurance ensuring that your vehicle is suitable to cater for the needs of our members. For example, will you be happy to accommodate a wheelchair user or other mobility aids. It is important that we support you, ensuring our volunteer drivers don't do more than they can accommodate.

As well as talking over the role with you we will always try not to ask you to do jobs with which you're not comfortable with.



As the role involves contact with vulnerable people, as with all our drivers an enhanced Disclosure and Barring Service (DBS) check will be required.

So, if you are interested, please pick up the phone and speak to one of our friendly staff who will be pleased to answer any of your questions, concerns or needs. **Call CTSW on (01722) 410 123**